

List of Economic Skills Needs

Change management skills –manage change at both an organisational and personal level effectively

Collaborative working skills – working effectively with colleagues and other forces in procurement of goods and services and delivery of services.

Contract management skills – effective management of contracts throughout the contractual process

Customer service skills – delivering a consistent high quality service

Data collection and management skills – recording and collecting data in line with a particular system

Enterprise skills –spotting opportunities, creating new ideas and having the confidence and capabilities to turn these ideas into working realities

Financial awareness skills – managing police budgets in time of cuts to ensure continuation of priority areas

Financial investigation skills – investigating and interpreting cases ‘white-collar’ crimes such as fraud, embezzlement, bankruptcies, and money laundering

Financial management skills – managing finances in line with maximising productivity and efficiency

IT skills – building IT processes to support collaborative working; in the use of software associated improving operational processes

Inter-agency working skills – to work effectively with two or more governmental agencies

Intrapreneurship skills - art of working within an organisation to effect change, by developing new ideas, procedures or products, by innovating practice and thereby enhancing the business

Leadership skills – ability to motivate a group of people toward a common goal

Operational policing – deliver high visibility policing operations

Partnership working skills – to work effectively with other agencies to a common goal and standards

People management skills- manage staff terms and conditions as well as operational role as part of collaborative working; to empower and develop staff

Performance management skills – manage performance and effectiveness against targets

Personal development management – managing the development of staff

Process management skills – initiate processes to support collaborative working; improving operational processes to deliver more efficient and cost effective services

Procurement management skills – getting the best terms when procuring services

Resource management skills –effectively manage resources